

THE WHARFEDALE CLINIC: CHAPERONE REQUESTS

All patients are welcome to bring along a family member or friend to accompany them when they visit the clinic, but there may be times when a formal chaperone is also required.

At The Wharfedale Clinic, our reception staff have received formal training to fulfil the role of a chaperone and they understand they must:

- Act as an advocate for the patient
- Reassure and support the patient
- Act as an independent witness to the examination/procedure
- Know how and to whom to report concerns

Chaperones may be requested either by the patient or the healthcare practitioner.

Chaperones at the patient's request:

All patients are entitled to have a chaperone present for any consultation, examination or procedure where they feel one is required.

If you would like to have a formal chaperone present, please make this request at the time of booking your appointment, so that we can make the necessary arrangements.

Whilst we will always do our best to provide a chaperone if requested at short notice, due to the small size of our clinic, we may need to re-schedule your appointment for a time when a chaperone can be present.

At the practitioner's request:

Your healthcare practitioner may also require a chaperone to be present, for certain examinations or procedures in accordance with our chaperone policy. You do have the right to refuse to have a chaperone present, but if your practitioner feels that they are unable to continue without a chaperone, they may need to make alternative arrangements for you (e.g. arrange for someone else to see you).